

FDNY WTC Prescription Plan Tips

To accompany the mail-in profile form and envelope

- Mail your **90-day** WTC mail order prescriptions to Express Scripts (ESI)
- With every **new 90 day mail order prescription**, fill out an Express Scripts' (ESI) member profile form (form printed with green ink).
- Mail your completed member profile form in the attached envelope, along with all of your BHS/WTC prescription(s) for that period.
- There is only one WTC Prescription Plan (ESI Group # A92) mailing address—make sure this address is pre-printed on your envelope before you mail your prescriptions out:

Express Scripts

Home Delivery Service

PO Box 651

Bensalem, Pennsylvania 19020-0651

Refills

Order 90-day mail order WTC refill prescriptions (using the prescription number from your initial medication bottle) from:

1. Toll-free ESI phone number (1-888) 454-2506, available 24/7 and 365 days per year. You may use either a menu-driven, voice recognition system or speak with a live ESI customer service representative
2. ESI's web site @ express-scripts.com
3. Using the profile/envelope form that you receive with each WTC medication shipment (most involved and slowest method for getting refills)—make sure this envelope has the address above printed on it (PO Box 651)

30-Day Prescriptions

For 30-day WTC prescriptions, bring your BHS WTC prescription(s) to a participating pharmacy, along with either your WTC ESI prescription ID card or a temporary proof of benefits form. Participating WTC pharmacies include: Rite Aid, Duane Reade, CVS, Eckerd's, Walgreen's, WalMart, K-Mart, Target.

Questions

If you have questions about this program, you can call BHS at 999-718-1858.